



GUEST GUIDE

THE WHISKY RESIDENCE | Wooler High Street



Welcome to Wooler!

On behalf of owners Anthony, Simon, and Alan, plus all the team we want to thank you for choosing to spend your precious holiday time at The Whisky Residence!

This guide has been prepared to help you familiarise yourself with your home-from-home and the local area

Please have a read through and feel free to get back to us with any questions you might have

Are you sitting comfortably? Then we will begin...

First things first...



Arrival—If you are arriving by car you can park outside the property on the High Street to unload but please note this area is time-limited. There is ample free and unrestricted parking close by on side-streets and in multiple carparks



WiFi—Especially if you have children this could be the most critical piece of information in this guide!

Network:

Password:

(Please note password is case sensitive)



Access—Standard check in time is 4pm. We can sometimes arrange an early check-in (subject to cleaning schedules), just ask us! It is self check-in at The Whisky Residence, we will issue you with an access code to open the lock box which is located by the front door. This is usually sent to you in a message around midday on your day of arrival



Thirsty?—If you are anything like us, you will be ready for a nice cuppa after a long drive! We have provided you with fresh milk, tea, coffee, and sugar so the drinks are on us!

If you need anything else there is a convenient Coop just along the High Street



Neighbours—Wooler is a lovely and peaceful town, so please park respectfully and be mindful of excessive noise, especially at night time

Important information

Contact information

In case of emergency call 999 from any telephone and advise the operator of the issue.

For all non-urgent enquiries please contact us:

Phone: 07982 137101

Email: hello@hideaway-bureau.co.uk



Your Address at The Whisky Residence

46-48 High Street

Wooler

Northumberland

NE71 6BG

United Kingdom

The facilities

Entertainment

Each apartment has SMART TVs in the lounge and the bedroom. You can watch TV using various streaming apps but please note you may need to provide your log on credentials



Heating

Our apartments have electric radiators and towel rails. They are very simple to use, just switch on/off and control the temperature using the touch sensitive buttons on the thermostat

Please ensure they are switched on at the wall switch which may be next to the radiator or on the other side of the wall in some cases



Rubbish!

If the bins in the apartment are full you can place further rubbish and recycling items in the appropriate bins which are located at the rear of the property near our back door. Black is for rubbish, blue for recycling (paper, cardboard, and plastic). Unfortunately the local council do not accept glass for recycling, so please take any you have to a recycling centre if possible, otherwise place in our general rubbish bins. You can exit through the rear door or walk round from the front and up the driveway next to the Deli

IMPORTANT: Please only use our bins which are marked up 'Whisky'. Under no circumstances must you use the bins of our neighbours. If there are any issues, please let us know and we will assist you

The facilities



Cooking up a storm

The ovens and hobs in the Whisky Residence are all very simple to use. Ensure the big red switch behind the hob is pressed down, then you can control the oven or hob using the simple rotating buttons



Four-legged friends

You are very welcome to bring Fido along, but please let us know in advance if you intend to! There is a £20 pet fee to pay

Please do not allow your pets to jump up on any furniture including the sofa and beds

The facilities



Departure day :(

Please vacate the property by 10 am at the latest. This gives us enough time to clean the apartment for the next guests. We can sometime arrange a late checkout subject to cleaning schedules. Please ask us as early as possible if you require this. Please note there is a £25 fee for early check in or late check out

Please could you leave the property in a tidy state as this will massively help our hard working cleaners

Please return your keys to the key safe and relock it

We hope you enjoy your stay and look forward to welcoming you back soon

Good grub!

Wooler has a some good eating options, here are a few of our faves!



Milan: A simply superb Italian restaurant. It is a must-do every time we visit. The food is divine, great value, you get good portions, and the service is fabulous!

Booking is recommended—it gets busy!

Phone: +44 1668 283692

Cherry Tree Café: Located in the same building as The Whisky Residence. You can go here without getting your hair wet when it is raining!

Lovely home-cooked food including their famous cakes

Plus—Whisky Residence guests receive 10% off the bill during their stay!



The Anchor Inn:

Great food, especially the Sunday Lunch option, and very reasonably priced too!

Located just across the road from the Coop

Doddington Dairy Milk Bar:

Another great little café, down the hill near the whisky distillery. Serving the usual fair plus their own icecream!

The kids will love this one...

Phone: 01668 282357



Local business

We think it is a fabulous idea to connect our lovely guests (many of whom are visiting Northumberland from outside the county) with some of the amazing local businesses in Northumberland

We have started a collaboration with some of these businesses and have negotiated a 10% discount for you, our valued guest

Please show them your support and sample some of Northumberland's finest produce and services

Cherry Tree Café: Right on site, simply go to the bottom of the steps and you are there! The Cherry Tree Café does a great Full English breakfast and is well known for it's homemade cakes



The Good Life Shop Deli:



A great self catering option! David stocks lots of yummy foods including local cheeses, local honey, freshly ground coffee etc etc. Perfect for picnics on the beach (or even on the end of the bed!)

Located right next door!

To receive your 10% simply show your Hideaway Bureau keyfob when you pay your bill

Places to see, things to do!



Helpful Links

Tourist information: <https://www.visitnorthumberland.com/>

Northumberland National Park: <https://www.northumberlandnationalpark.org.uk/>

Walks

Here are three walks that you can do from Wooler:

- [Humbleton Hillfort](#)
- [Broadstruther](#)
- [Wooler Common](#)

Visit the coast

The Northumberland Coast AONB (Area of Outstanding Natural Beauty) should not be missed! Imagine romantic ruined castles on rocky headlands, and endless dune-backed sandy beaches! Little fishing villages to explore and tidal islands steeped in history and mythology! It is all easily accessible from Wooler. Go on a coastal adventure and discover your own hidden gems, however here are a few of our favourite places...

Bamburgh: This popular village has one of the finest castles in England, and the views across the dunes and out to sea from the ramparts are incredible!

Lindisfarne (Holy Island): A small tidal island that can be reached by car only at low tide. This stunning island once had a monastery that was destroyed during the Viking invasions. Modern day tourists can visit the castle, Lindisfarne Mead, and the charming village with bars, cafes and restaurants

Low Newton-by-the-sea and Dunstanburgh Castle: One of our favourite coastal walks is from Low Newton down to Dunstanburgh Castle and back. Finished off with well-earned refreshments at The Ship Inn!

