



GUEST GUIDE

THE WHISKY RESIDENCE | Wooler High Street



## Welcome to Wooler!

On behalf of owners Anthony, Simon, and Alan, plus all the team we want to thank you for choosing to spend your precious holiday time at The Whisky Residence!

This guide has been prepared to help you familiarise yourself with your home-from-home and the local area

Please have a read through and feel free to get back to us with any questions you might have

Are you sitting comfortably? Then we will begin...

# First things first...



**Arrival**—If you are arriving by car you can park outside the property on the High Street to unload but please note this area is time-limited. There is ample free and unrestricted parking close by on side-streets and in multiple carparks



**WiFi**—Especially if you have children this could be the most critical piece of information in this guide!

Network:

Password:

(Please note password is case sensitive)



**Access**—Standard check in time is 4pm. We can sometimes arrange an early check-in (subject to cleaning schedules), just ask us! It is self check-in at The Whisky Residence, we will issue you with an access code to open the lock box which is located by the front door. This is usually sent to you in a message around midday on your day of arrival



**Thirsty?**—If you are anything like us, you will be ready for a nice cuppa after a long drive! We have provided you with fresh milk, tea, coffee, and sugar so the drinks are on us!

If you need anything else there is a convenient Coop just along the High Street



**Neighbours**—Wooler is a lovely and peaceful town, so please park respectfully and be mindful of excessive noise, especially at night time

# Important information

## Contact information

In case of emergency call 999 from any telephone and advise the operator of the issue.

For all non-urgent enquiries please contact us:

Phone: 07982 137101

Email: [hello@hideaway-bureau.co.uk](mailto:hello@hideaway-bureau.co.uk)



## Your Address at The Whisky Residence

46-48 High Street

Wooler

Northumberland

NE71 6BG

United Kingdom

# The facilities

## Entertainment

Each apartment has SMART TVs in the lounge and the bedroom. You can watch TV using various streaming apps but please note you may need to provide your log on credentials



## Heating

Our apartments have all electric radiators and towel rails. They are very simple to use, just switch on/off and control the temperature using the touch sensitive buttons on the thermostat



## Rubbish!

If the bins in the apartment are full you can place further rubbish and recycling items in the appropriate bins which are located at the rear of the property near our back door. Black for rubbish, blue for recycling items. You can exit through the rear door or walk round from the front up the driveway next to the Deli

**IMPORTANT:** Please only use our bins. Under no circumstances must you use the bins of our neighbours. If there are any issues, please let us know and we will sort it

# The facilities



## **Cooking up a storm**

The ovens and hobs in the Whisky Residence are all very simple to use. Ensure the big red switch behind the hob is pressed down, then you can control the oven or hob using the simple rotating buttons



## **Four-legged friends**

You are very welcome to bring Fido along, but please let us know in advance if you intend to! There is a £20 pet fee to pay

Please do not allow your pets to jump up on any furniture including the sofa and beds

# The facilities



## **Departure day :(**

Please vacate the property by 10 am at the latest. This gives us enough time to clean the apartment for the next guests. We can sometime arrange a late checkout subject to cleaning schedules. Please ask us as early as possible if you require this

Please could you leave the property in a tidy state as this will massively help our hard working cleaners

Please return your keys to the key safe and relock it

We hope you enjoy your stay and look forward to welcoming you back soon

# Good grub!

Wooler has a some good eating options, here are a few of our faves!



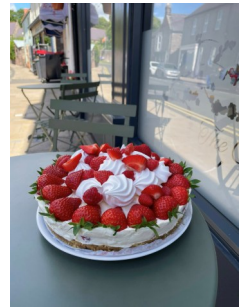
**Milan:** A simply superb Italian restaurant. It is a must-do every time we visit. The food is divine, great value, you get good portions, and the service is fabulous!

Booking is recommended—it gets busy!

Phone: +44 1668 283692

**Cherry Tree Café:** Right on site, simply go to the bottom of the steps and you are there! The Cherry Tree Café does a great Full English breakfast and is well known for it's homemade cakes

Plus—Whisky Residence guests receive 10% off the bill during their stay!



**The Good Life Shop Deli:**

A great self catering option! David stocks lots of yummy foods including local cheeses, local honey, freshly ground coffee etc etc. Perfect for picnics on the beach (or even on the end of the bed!)

Plus—Our guests get 10% off the bill!

**Doddington Dairy Milk Bar:**

Another great little café, down the hill near the whisky distillery. Serving the usual fair plus their own icecream! The kids will love this one...

Phone: 01668 282357



# Places to see, things to do!



## Helpful Links

Tourist information: <https://www.visitnorthumberland.com/>

Northumberland National Park: <https://www.northumberlandnationalpark.org.uk/>

## Walks

Here are three walks that you can do from Wooler:

- [Humbleton Hillfort](#)
- [Broadstruther](#)
- [Wooler Common](#)

## Visit the coast

The Northumberland Coast AONB (Area of Outstanding Natural Beauty) should not be missed! Imagine romantic ruined castles on rocky headlands, and endless dune-backed sandy beaches! Little fishing villages to explore and tidal islands steeped in history and mythology! It is all easily accessible from Wooler. Go on a coastal adventure and discover your own hidden gems, however here are a few of our favourite places...

**Bamburgh:** This popular village has one of the finest castles in England, and the views across the dunes and out to sea from the ramparts are incredible!

**Lindisfarne (Holy Island):** A small tidal island that can be reached by car only at low tide. This stunning island once had a monastery that was destroyed during the Viking invasions. Modern day tourists can visit the castle, Lindisfarne Mead, and the charming village with bars, cafes and restaurants

**Low Newton-by-the-sea and Dunstanburgh Castle:** One of our favourite coastal walks is from Low Newton down to Dunstanburgh Castle and back. Finished off with well-earned refreshments at The Ship Inn!

